# OEM L2 : RMA : Update correct CRCSite for the given RMA

KB0040090



27 views

GOAL : OEM L2 - RMA : Update correct CRCSite for the given RMA

Cause : RMA is requested with wrong CRCSite

Fix :  
 Investigation Steps:  
1.      Verify  the given RMA  and note the CRCSiteid as below .  
   
 select CRCSiteID,AdjustmentID,\* from eventtransaction (nolock)  
 where   adjustmentid in (<RMA Number>) and eventtypeid in (<Eventtypeid>)  
   
   
2.      Verify the CRCSiteid value in RMADetails, AdjusmentStage tables :  
   
 select CRCSiteID ,\* FROM RMADetails(NOLOCK)  
 where AdjustmentID = <RMA Number>   
   
   
 select CRCSiteID ,\* from adjustmentstage (nolock)  
 where Rmano in (<RMA Number>)  
   
3.      Confirm the value of the CRCSiteid from coareturnsite table for the correct CRC location that has to be updated .  
   
 select \* from coareturnsite (nolock)  
 where crcname like ‘%<correct crc name>%’  --crc location provided by user  
   
Code:  
   
--OEMP1SQLCOR  
   
use coatransaction  
   
begin tran  
   
-- Insert into eventarchive  
insert into eventarchive  
select EventUUID ,  
EventTypeId ,  
ControlNumber ,  
SenderKey ,  
ReceiverKey ,  
BeginningCOAID ,  
EndingCOAID ,  
UserID ,  
UserName ,  
EventDate ,  
FromSiteID ,  
ToSiteID ,  
AdjustedFromSiteID ,  
AdjustedToSiteID ,  
APMPartNumber ,  
MediaPartNumber ,  
PrinterID ,  
AROrderNumber ,  
MSOrderNumber ,  
ARLineItemNumber ,  
MSLineItemNumber ,  
MSPartNumber ,  
COAStockPartNumber ,  
OEMSoldTo ,  
ShipToSiteID ,  
OEMLicenseNumber ,  
LicensablePartNumber ,  
OEMLicenseStatusCode ,  
InventoryStatusCode ,  
InventoryNumber ,  
InventoryCycleTypeID ,  
InventoryName ,  
PrintStatusCode ,  
ManualFlag ,  
ThirdPartyInstallerSiteFlag ,  
OrderType ,  
OEMPartNumber ,  
OEMPONumber ,  
ProductFamilyCode ,  
OEMName ,  
ReturnReasonID ,  
ScrapID ,  
ExceptionReasonID ,  
CourierName ,  
CourierTrackingNumber ,  
Comments ,  
Quantity ,  
AdjustmentTypeID ,  
AdjustmentID ,  
ManualPODReasonCode ,  
PartSubClassID ,  
InvoiceNumber ,  
SAPOrderNumber ,  
CreatedDate ,  
LastModifiedDate ,  
PackingSlipNumber ,  
AppType ,  
LineItem ,  
NativeEventDate ,  
RelatedEventUUID ,  
BeginningBIN ,  
CRCSiteID ,  
getdate() ,  
'<t2-alias comments>',  
FileUploadConversionDT ,  
FileUploadFlag ,  
PODUpdateFlag ,  
EBisTransDateTime,  
INVLineNumber,  
NumberofRanges,  
HeaderControlNumber,  
DetailEventDate,  
PIDStatus,  
ReconControlNumber,  
HeaderText,  
InvoiceDueDate,  
SRNumber,  
SAPOrderLineNo ,  
DistributionID,  
DistributionType,  
ProductKeyPartNumber  
from eventtransaction (nolock)  
where   adjustmentid in (<RMANumner>) and eventtypeid in (Eventtypeid)  
   
   
--Update CRSiteID in eventgroup8  
   
Update eventgroup8  
SET CRCSiteID = '<correct crcsiteid>'  
where  adjustmentid in (<RMANumner>) and eventtypeid in (Eventtypeid)  
   
--Rollback tran  
--Commit tran  
   
--Archiving and updating the data in RMADetails  
   
Begin tran  
   
INSERT INTO oemsupport..RMADetailsArchive  
SELECT AdjustmentID,  
ReturnReasonID,  
AdjustmentTypeID,  
RequestorEmail,  
OEMComments,  
AddtComments,  
CreatedDate,  
LastModifiedDate,  
CRCSiteID,  
RMACCEmail,  
CRCUserID,  
CRCEmailAddress,  
CRCReceiptDate,  
OverRideComments,  
AppType,  
FromSiteID,  
SubmittedDate,  
OEMSoldTo,  
QtyRequested,  
HoldingQuantity,  
ApprovedQuantity,  
RejectedQuantity,  
't2 alias comments',  
GetUTCDATE()  
FROM RMADetails(NOLOCK)  
where AdjustmentID in (<RMANumner>)  
   
   
Update RMAdetails  
SET CRCSiteID = '<correct crcsiteid>',  
LastModifiedDate = GETUTCDATE()  
where adjustmentid in  (<RMANumner>)  
   
--Rollback tran  
--Commit tran  
   
--insert data into  adjustmentstage\_Archive  
   
   
Begin tran  
   
   
set identity\_Insert oemsupport..adjustmentstage\_Archive ON  
   
insert into oemsupport..adjustmentstage\_Archive (AdjustmentStageID,  
RMANo,OEMSoldTo,AdjustmentType,AdjustmentReason,Comments,AppType,  
RequestorEmail,CCEmail,FromSiteID,UserType,CRCsiteID,Status,SubmittedDate,StatusComments,  
USerID,RuleOverRide,OverRideComments,date ,archivedcomments)  
SELECT AdjustmentStageID,RMANo,OEMSoldTo,AdjustmentType,AdjustmentReason,Comments,AppType,  
RequestorEmail,CCEmail,FromSiteID,UserType,CRCsiteID,Status,SubmittedDate,StatusComments,  
USerID,RuleOverRide,OverRideComments ,GetUTCDATE() ,'t2 alias comments'  
from adjustmentstage (nolock)  
where Rmano in (<RMANumner>)  
   
   
--Update CRSiteID in adjustmentstage  
   
Update adjustmentstage  
SET CRCSiteID = '<correct crcsiteid>'  
where Rmano in (<RMANumner>)  
   
   
--rollback tran  
--commit tran

Old MS Article - ms243600